

October 9-10, 2024

DoubleTree by Hilton Ontario Airport 222 N Vineyard Ave, Ontario, CA 91764

Schedule At-a-Glance

| Date | Time Start | Time End | Class Title | CRO CODE* |
|----------------------------|------------|----------|------------------------------------------------------------------------------------------------------------------------------------------------|--------------|
| | 7:45 AM | 5:00 PM | Registration Opens | |
| | | | Welcome Speaker - City of Ontario | |
| | 8:30 AM | 8:45 AM | Welcome address from, Ontario City Manager, Scott Ochoa. | |
| | 8:45 AM | 9:00 AM | Board Meeting | |
| | 9:00 AM | 10:00 AM | Personal Branding - LinkedIn Optimization Learn how to enhance your personal brand on LinkedIn with expert strategies with Ryder Todd Smith. | М |
| | 10:00 AM | 10:15 AM | Networking Break Connect with fellow attendees and build valuable relationships. | |
| | | | Introduction to Business License | |
| | 10:15 AM | 11:00 AM | Gain a foundational understanding of business licensing requirements and processes with Cris Gaiennie | B or G |
| 703 | | | Ballot Measures | |
| Wednesday, October 9, 2024 | 10:15 AM | 11:00 AM | Explore the impact of recent and upcoming ballot measures on your industry. Presenters Ryder T. Smith and FM3 | L or O |
| | 11:00 AM | 12:00 PM | CRO Ceremony Celebrate achievements and milestones in our prestigious CRO ceremony lead by Wendy Anderson. | I |
| | 12:00 PM | 1:00 PM | Lunch Enjoy a networking lunch with peers. | |
| | | | Becoming a Person of Influence | |
| | 1:15 PM | 3:30 PM | During this interactive workshop with Marie Knight discover techniques to become a more influential leader in your field. | М |
| | 3:30 PM | 3:45 PM | Networking Break Another chance to mingle and make connections. | |
| | 3:45 PM | 4:45 PM | Department of Cannabis Control Get insights from the Department of Cannabis Control on current regulations and trends. | H or L |
| | 3:45 PM | 4:45 PM | Utility Users Tax Update Vikki Beatley will keep you informed about the latest updates on utility users taxes. | C or H |
| | 5:00 PM | 7:00 PM | Associate Mixer Relax and socialize with our Sponsoring Associates in a casual setting. | |

| | 9:15 AM | | | | |
|----------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|
| 8:30 AM | | | G or H | | |
| | | Utilities Commission. | | | |
| | | Business Writing | | | |
| 8:30 AM | 9:15 AM | Enhance your business communication skills with professional | G or M | | |
| | | writing tips from Bret Harmon. | | | |
| | | Short Term Rental | | | |
| 9:15 AM | 10:00 AM | | | | |
| | | · · · · · · · · · · · · · · · · · · · | C, G, or H | | |
| | | best practices with Jose Zaragoza, City of Beverly Hills. | | | |
| 10:00 AM | 10:30 AM | Networking Break | | | |
| | | | | | |
| | | Another opportunity to connect and share experiences. | | | |
| | | Legislation Update | | | |
| 10:30 AM | 11:30 AM | Stay up-to-date with Connor Duckworth with the latest | L or O | | |
| | | legislative changes affecting license and revenue. | | | |
| 11:30 AM | 12:15 PM | Exchange of Expertise | | | |
| | | Participate in a collaborative session to exchange insights and | B or G | | |
| | | best practices. | | | |
| | | Lunch | | | |
| 12:15 PM | 1:15 PM | Enjoy a delicious lunch and further your networking | | | |
| | | opportunities. | | | |
| 1:15 PM | 2:30 PM | Alcoholic Beverage Control | | | |
| | | Understand the regulations and trends in alcoholic beverage | G or L | | |
| | | control. | | | |
| 1:15 PM | 2:30 PM | Business License 201 | | | |
| | | Connor Duckworth will advance your knowledge with this in- | B, G, or H | | |
| | | | | | |
| | | City of Santa Monica Bitcoin Office - Case Study | | | |
| 2:30 PM | 3:30 PM | | | | |
| | | | H or L | | |
| | | case study on the City of Santa Monica's Bitcoin Office. | | | |
| | | Industrial Cyber Security | | | |
| 2:30 PM | 3:30 PM | Finances, Municipalities, and the ties to Industrial Cyber | G or L | | |
| | | Security | | | |
| 3:30 PM | 3:45 PM | Networking Break | | | |
| | | Final networking break to solidify connections and gather | | | |
| | | insights. | | | |
| 3:45 PM | 5:00 PM | Ask a City Manager | | | |
| | | | | | |
| | | Manager, and Deputy City Manager to get answers to your | G or M | | |
| | | pressing questions. | | | |
| *1 "A" Code Credit Per Day | | | | | |
| | 9:15 AM 10:00 AM 10:30 AM 11:30 AM 12:15 PM 1:15 PM 2:30 PM 2:30 PM 3:30 PM | 8:30 AM 9:15 AM 9:15 AM 10:00 AM 10:30 AM 11:30 AM 11:30 AM 12:15 PM 12:15 PM 1:15 PM 1:15 PM 2:30 PM 2:30 PM 3:30 PM 2:30 PM 3:30 PM 3:30 PM 3:45 PM | 8:30 AM 9:15 AM 9:15 AM Enhance your business communication skills with professional writing tips from Bret Harmon. 9:15 AM 10:00 AM Dive into the complexities of short-term rental regulations and best practices with Jose Zaragoza, City of Beverly Hills. 10:00 AM 10:30 AM Another opportunity to connect and share experiences. 10:30 AM 11:30 AM Stay up-to-date with Connor Duckworth with the latest legislative changes affecting license and revenue. Exchange of Expertise 11:30 AM 12:15 PM Participate in a collaborative session to exchange insights and best practices. Lunch 12:15 PM Enjoy a delicious lunch and further your networking opportunities. Alcoholic Beverage Control Understand the regulations and trends in alcoholic beverage control. 1:15 PM 2:30 PM Understand the regulations and trends in alcoholic beverage control. Connor Duckworth will advance your knowledge with this indepth session on business licensing. City of Santa Monica Bitcoin Office - Case Study Proof of Workforce and Santa Monica Vice Mayor present a case study on the City of Santa Monica's Bitcoin Office. 2:30 PM 3:30 PM Finances, Municipalities, and the ties to Industrial Cyber Security Finances, Municipalities, and the ties to Industrial Cyber Security Networking Break Final networking break to solidify connections and gather insights. Ask a City Manager Engage in a Q&A session with a City Manager, Assistant City Manager, and Deputy City Manager to get answers to your pressing questions. | | |